Tax Collection RFP Questions	Answer
Is Ithaca the only jurisdiction that has multiple tax cycles that have both a school tax bill and a separate City billing cycle? With that said is this City bill cycle a component of the actual County bill?	We have about 30 parcels within the Ithaca School Tax only. About 6 will become delinquent each year. We can't re-levy onto the county bill, Since we have a separate cycle.
Please explain the term; "List Pending" and how it relates to the requested tax system.	The lis pendens (or notice of pending action) is filed with the clerk of the court, certified that it has been filed, and then recorded with the county recorder. This gives notice to the defendant who owns real estate that there is a claim on the property, and the recording informs the public
Please clarify what is meant by; "Hit the Munis revenue or receivables lines for back taxes, interest, advertising and etc"?	When a tax payer pays $3,000 late. Revenue lines are divided. See Sample Paid Tax output for GL posting
In the context of the County's business rules; is the reference to "deferred revenue", a reference to where an individual tax bill year (or multiple bill years) are flagged for deferred payment at a prescribed future date?	Deferred revenue is a collection tax account to collect Installment payments on bankruptcy cases (40). Once enough balance, taxes are redeemed.
Several questions discuss the need to integrate with the County Clerk's Cott System. Please provide the product name, version, and vendor name for this product?	Product Name: Resolution 3 Version: 3.11.49.15 Vendor Name: COTT Systems, Inc.
Page 17 of the RFP - Training for Required Modules - Can you please explain in further detail how you want to see this chart filled in? Example, on-site training in hours for lodging for proposed quantity of training. Meals for proposed quantity of training	These are your internal cost of a stay for two weeks of travel and meals. Not necessary to itemize to us. Monday - Thursday training from 9-12 p.m. and 1-4 p.m.
Our New York systems do not currently interface with RPSV4 [in Batavia]. Our systems use the RPS extracts; 145/155, 147/157 and 160 or our current database structure. Can we get a layout of the RPSV4 (and V5) data elements that would need to be available in a proposed Tioga database in order to be compliant with the Tioga County database needs?	Our county uses the RPSV4 extracts: RPS145D1, RPS 155D1, RPS147D1, RPS 157D1 and RPS160D1. V5 (IASWorld) is not available at this time, Tyler Technology is just starting to work with New York State. It is assumed that they will have a similar extract format that is similar to the current RPSV4 extract formats.
Can we get a copy of the Tioga Tax Bill that would have to be replicated [and if available, a bill layout with the requested 5 installment stubs]?	Refer to attached copy of tax bill. Current tax bill is a custom format in access. Ability to go to 3 payment periods. Would like to do up to 5 or 6

If the towns, villages and schools were to use the system as their main tax collection / management system, how many users would be expected to be used by each (please break out by town, village and school district)?	6 Villages, 9 Towns, 14 School Districts that use our database. We print tax bills for 8 School Districts 2 users per municipality.
What documents are expected to be attached to each record [as it relates to the referenced; NY State Archives Schedule CO2]?	Software needs to be able to handle basic NYS requirements for records retention of reports. Ability to archive past records.
What is meant by "extensive on-site Go-Live support for rollout of all modules" — this should be an estimated number of days vendor staff would need to be "on-site"?	Estimate training period - 10 days for core users and 5 wk for end users. County will accept tech staff access via virtual medium ie: join me when going live up to 2 week weeks support.
What is meant by "demo costs" in a Tax Levy distribution report?	Cost to demo a building within a municipality
What are the "Departments" that will require training and how many trainees are in each Department?	Treasurer office - 8 users; Real Property - 2 users; IT- 4 users; County Clerk - 4 users
Many of the County's in New York have slight variations in how they calculate their 520 exemptions chargebacks. Can we get the business rules that Tioga follows for the calculation of their 520 chargebacks so that we can properly estimate the work that would need to be performed in this regard?	Currently we do not apply 520 charge backs. We need just a basic program that can calculate the charge back amounts and generate a notice to the property owner on how much these amounts will be. Price as an add on module for future consideration.