

On Wed, Jan 7, 2026 at 7:09 AM Family Blessed <[REDACTED]> wrote:

Kevin Humes

FOIL Officer

56 Main Street, Owego, NY 13827

607.687.8253

Dear Records Access Officer,

Pursuant to the New York Freedom of Information Law (Public Officers Law Article 6), I respectfully request access to and copies of all records held by Tioga County and Tioga County Department of Social Services (DSS) relating to myself, Miles Floyd, and my son, [REDACTED], associated with DSS Case File [REDACTED]

I am requesting these records to ensure accuracy, transparency, and accountability in the handling of our case and to maintain a complete record of all actions taken by Tioga County DSS.

Given the length of time this case has been active and the importance of these records, I respectfully request that this FOIL request be processed as promptly as possible and within the timeframes required by law.

I am requesting these records to ensure accuracy, transparency, and accountability in the handling of our case and to maintain a complete record of all actions taken by Tioga County DSS.

#### Requested Records

Please provide the following records for the entire duration of our DSS involvement (approximately five years), unless otherwise specified:

##### 1. Caseworker and Supervisor Records

- All case notes
- All contact logs
- All visitation notes
- All safety assessments
- All service plans
- All permanency reports
- All supervisor directives or approvals
- All internal summaries or evaluations related to Case File [REDACTED]

##### 2. Emails and Internal Communications

Please conduct a search of all Tioga County DSS email accounts for emails containing:

- "Miles Floyd"
- "[REDACTED]"
- "Case [REDACTED]"

- Any other identifiers associated with our case

This includes:

- Emails between caseworkers
- Emails between supervisors
- Emails between DSS and county attorneys
- Emails between DSS and foster parents (with redactions as required)
- Emails referencing evaluations, visitation, service plans, or the Order of Protection

### 3. Communications With External Parties

- All communications between DSS and service providers
- All communications with evaluators
- All communications with foster parents
- All communications with the Law Guardians
- All communications with the Tioga County Attorney's Office

### 4. Documents Containing My or My Son's Social Security Number

- Any document where my Social Security number appears
- Any document where [REDACTED] Social Security number appears
- Any internal communications discussing the use, handling, or exposure of these numbers

### 5. Court-Related DSS Filings (Redacted as Required)

- Petitions
- Affidavits
- Reports submitted to the court
- Attachments to petitions
- Recommendations or summaries prepared for court hearings

### 6. Policies, Procedures, and Training Materials

- DSS policy manuals
- Caseworker training materials
- Foster parent training materials
- Policies regarding confidentiality and handling of Social Security numbers
- Policies regarding Orders of Protection
- Policies regarding evaluations and service requirements

### 7. Complaints, Investigations, and Disciplinary Records

- Any complaints filed against DSS staff involved in Case File # [REDACTED]
  - Any internal investigations
  - Any findings or disciplinary actions
- (Names may be redacted as required.)

### Format of Records

I request that all records be provided electronically via email if possible.

**Explanation (Optional but Helpful)**

I am requesting these records to ensure that all actions taken in my case were properly documented, handled in accordance with policy, and consistent with required procedures. This request is part of my effort to maintain a complete and accurate record of the handling of my family's case.

**Acknowledgment**

Please confirm receipt of this request and provide the date by which you expect to respond, as required by FOIL.

Thank you for your time and assistance.

Sincerely,

Miles Floyd

**From:** Family Blessed [REDACTED]  
**Sent:** Tuesday, February 17, 2026 7:02 PM  
**To:** Humes, Kevin <HumesK@tiogacountyny.gov>; FOIL <foil@tiogacountyny.gov>  
**Cc:** coog@dos.ny.gov; countyattorney@tiogacountyny.gov; DeWind, Peter <DeWindP@tiogacountyny.gov>  
**Subject:** [EXTERNAL] Foil request appeal

To the FOIL Appeals Officer:

This correspondence constitutes a formal appeal pursuant to the New York Freedom of Information Law (Public Officers Law §89(4)(a)) regarding a constructive denial of my records request.

On January 13, 2026, I submitted a FOIL request to the Tioga County Department of Social Services seeking all records maintained by the agency relating to myself, Miles A. Floyd, and my minor child, [REDACTED] (DSS Case File # [REDACTED]).

This request includes, but is not limited to, case records, investigation materials, progress notes, safety and risk assessments, service plans, permanency reports, case summaries, correspondence, referrals, and any other records maintained by the Department of Social Services concerning this matter.

On January 28, 2026, your office acknowledged receipt of the request and advised that a response would be provided within twenty (20) business days. That deadline expired on February 11, 2026.

On February 16, 2026, I was informed only that the request was still being processed, and no date certain for completion was provided.

Under Public Officers Law §89(3)(a), when an agency fails to grant access, deny access, or provide a reasonable date certain within the time frame it established, the request is deemed constructively denied. Accordingly, this appeal is submitted due to the agency's failure to comply with the statutory time requirements.

I respectfully request that this appeal be granted and that all responsive records for DSS Case File # [REDACTED] be provided promptly. If any records or portions thereof are withheld, please:

1. Identify the specific records or categories of records being withheld;
2. Provide the precise statutory exemption relied upon for each withholding; and
3. Release all reasonably segregable portions of any responsive records.

These records are required in connection with ongoing Family Court proceedings and for the protection of my legal rights. Timely access is therefore essential.

Pursuant to Public Officers Law §89(4)(a), a determination of this appeal is required within ten (10) business days of receipt.

A copy of this appeal is being provided to the New York State Committee on Open Government.

Thank you for your prompt attention to this matter. I look forward to your response.

Sincerely,

Miles A. Floyd

