Information Technology and Communication Services

Ronald E. Dougherty County Office Building 56 Main Street



INFORMATION TECHNOLOGY LEGISLATIVE STANDING COMMITTEE

June 6th, 2023, at 9:30 am

ATTENDANCE:

- o Legislators: W. Jake Brown, Tracy Monell, Ron Ciotoli, Dennis M. Mullen and Martha Sauerbrey
- Staff: Jeremy Loveland, CIO and Brandon Clark Deputy Director
- Guests: Cathy Haskell
- APPROVAL OF MINUTES: Approval of May 2nd, 2023, Information Technology Committee Minutes: Legislator Ron Ciotoli made the motion, seconded by Legislator Dennis Mullen to approve the May 2nd, 2023 Information Technology Committee Minutes as written. Motion carried.
- FINANCIAL
 - Review of budget status and financial news:
 - Continuing efforts with NYS to release payments for LGE 2019 and 2021 grants
- **OLD BUSINESS**
 - DSS Migration
 - The ITCS Department is continuing its effort to migrate the DSS NYS users to the County network. The project is currently at 75% completion, with the remaining computers planned to be migrated by the third quarter of 2023.
 - CrowdStrike
 - The ITCS Department has worked with the NYC JSOC and NYS ITS to implement CrowdStrike on all County computers. Recurring Bi-weekly meetings are taking place to monitor and manage the full implementation throughout Tioga County computing resources.

- Tioga County Public Works Security Cameras
 - Installers are on-site to install the cameras at the Public Works, Highway, Buildings and Grounds, and Truck Wash Facilities. Training will be provided to the Public Works Commissioner and any designated staff. The cameras installed were Verkada 4K cameras, which align with the County's vision of implementing and operating a single security platform within all County Buildings.
- Health and Human Services (HHS) Building Security Cameras
 - Security cameras have been replaced throughout the HHS building, which have restored all existing camera coverage. The cameras were replaced with Verkada cameras, which also aligns with the County's vision of implementing and operating a single security platform within all County buildings.

Server Host Project

- A new Server Rack has been installed at 56 Main Street to house the critical server infrastructure. This rack will house four (4) Dell Server Hosts, two (2) APC UPS units, (1) NetAPP Storage Area Network (SAN), and two (2) 10G Aggregate switches.
- This project is targeted for completed by the end of the third quarter of 2023.

NEW BUSINESS

- County Fire / Security Alarm in Dispatch
 - The County has identified and attended a demonstration for a possible upgrade / replacement for the existing Bosch alarm notification system located in the County's Dispatch center.
 - This system utilizes the same system the County has been installing for building access control and security cameras. This also aligns with the County's vision of implementing and operating a single security platform within all County buildings.

- This system includes a human monitoring element which allows the County to dictate appropriate actions depending on the type of alarm or event notification.
- ITCS will design the system and present to the team for consensus to present to the Legislature to request funding.
- o Offline / Off-Site Disaster Recovery Site
 - ITCS has identified an offsite location for its Offline / Off-Site DR Site.
 Creating a cold storage facility provides an added layer of data protection in the event of a natural disaster or cyber incident.
 - ITCS will present solution and request funding via resolution in the July Committee meeting.
- Health and Human Services (HHS) Building Access Control
 - The existing access control system at the HHS building is beginning to fail. This system is original to the building. The management system currently runs on a computer that is no longer supported by Microsoft and thus, support by the ITCS Department is also limited.
 - An alternative plan to migrate the building access control system for the building to the County's inclusive security platform is being designed and developed.
 - Once that plan is developed, a planning meeting with all stakeholders will be held to review building security requirements and ensure the project meets those needs.
 - Anticipated presentation to the IT Standing Committee will be in July.
- Hickories Park Cameras and Wi-Fi
 - The Town of Owego has requested assistance in installing security cameras within Hickories Park. They would also like to provide Wi-Fi to the campers within the park.
 - Portions of this project do not align with the signed Master Services
 Agreement (MSA) between Tioga County and the Town of Owego. ITCS
 communicated that additional service fees would be included in any
 project plans. The Town agreed and would like to proceed.

 Initial discussions have taken place. A meeting has been scheduled to identify all requirements. An anticipated timeframe for the Town to present to their Board is June 20th, 2023.

PERSONNEL

- o GIS Technician Appointment
 - A successful search has been completed for this position. The candidate has accepted an employment offer and will begin his employment at Tioga County Information Technology and Communication Services Department in July.
- RESOLUTIONS/PROCLAMATIONS
 - F40 TRANSFER FUNDS AND PURCHASE SECURITY CAMERAS HHS BUILDING
- ADJOURNMENT
 - Legislator Monell motioned to adjourn at 9:52 a.m., seconded by Legislator Ciotoli.